



PROGRAM GOALS

 More people, staying longer, spending more money

- Strategic marketing investments
- Leveraging resources through partnerships





MEASURING SUCCESS

Visitor research (demographics, activities, attitudes)

Economic impact

ROI/attitude and awareness

Web analytics

Social engagement

Partner investment





2013 RECORD YEAR FOR NC TOURISM

\$20.2 Billion in Visitor Spending

Nearly 200,000 Jobs

\$1 Billion in State Tax Revenues

\$597 Million in Local Tax Revenues

Visitors contribute \$4.4 Million Per Day

in State and Local Tax Revenues

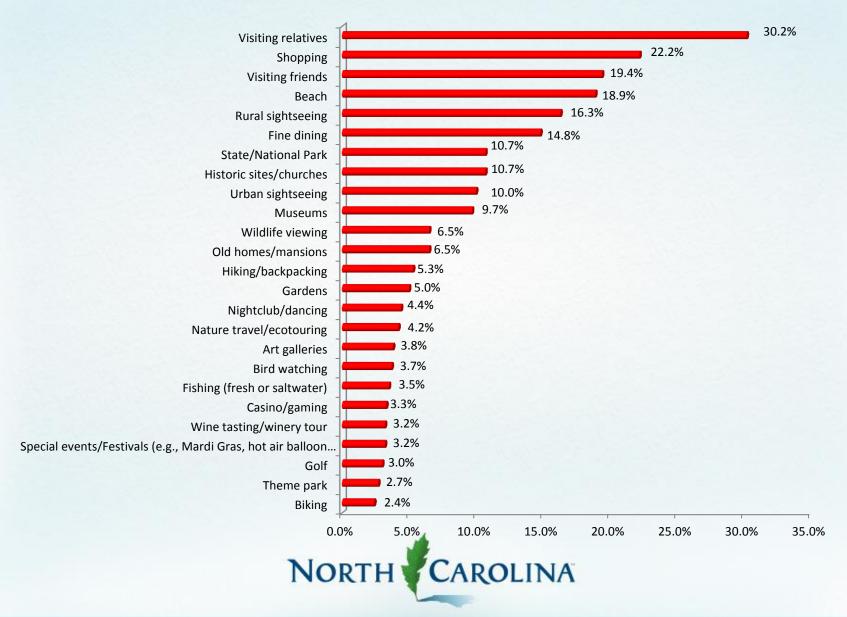
NC Households save \$435 in taxes due to visitor spending



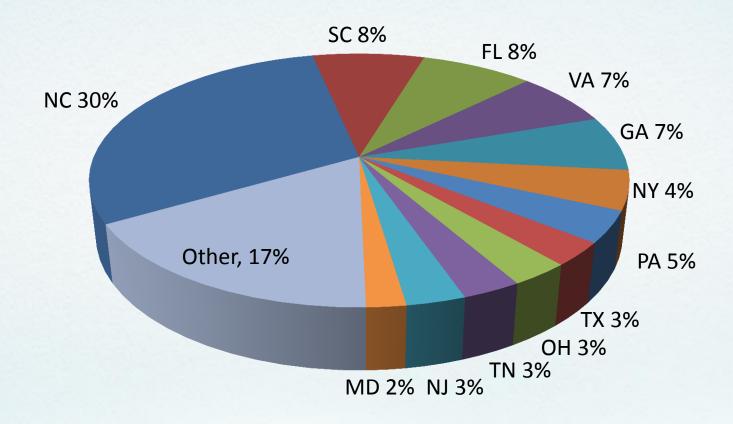
DIRECT VISITOR SPENDING IN NORTH CAROLINA



ACTIVITIES OF NC OVERNIGHT VISITORS

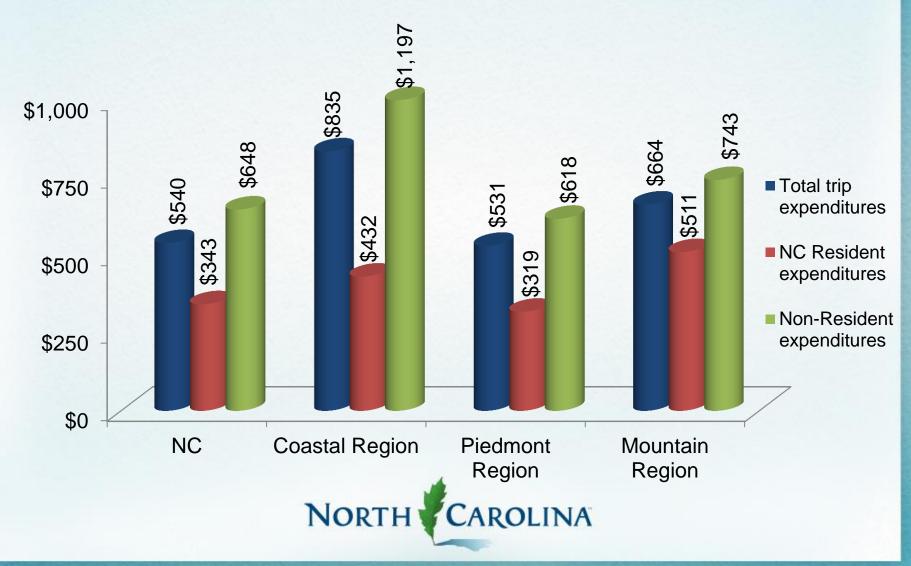


STATE OF ORIGIN OF NC OVERNIGHT VISITORS

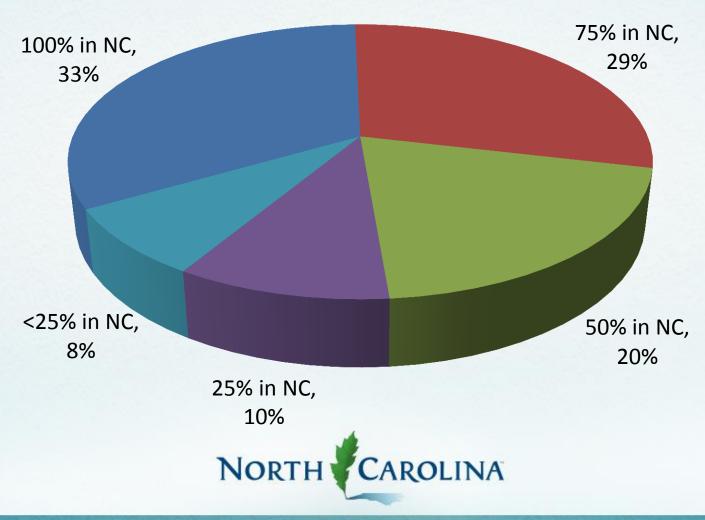




AVERAGE TOTAL TRIP SPENDING BY OVERNIGHT VISITOR PARTIES



PARTNER MARKETING DOLLAR ALLOCATION



PROMOTING TRAVEL IN NC: PARTNERSHIPS





RESEARCH

- Fast Facts
- Economic Impact
- Visitation
- Lodging
- International
- Tax Data
- County Level Statistics



nccommerce.com/tourism/research



WHO WE ARE TALKING TO

Mom, Wife, Daughter, Sister, Friend, Co-worker

- Females 35-54
- HHI \$75K+
- Wears many hats and frames her life in context of loved ones and friends





VISITNC.COM

NORTH CAROLINA E-News | Travel Gutde | Brochures Search North Carolina SEARCH Search entire site TRIP IDEAS CITIES & REGIONS + **UPCOMING EVENTS** PLACES TO STAY TRAVEL DEALS THINGS TO DO + VIDEOS Paddleboard in Paradise SCROLL DOWA START EXPLORING





*Find*Things to do

Get great TRIP IDEAS Visit CITIES & REGIONS Cxplore
UPCOMING EVENTS

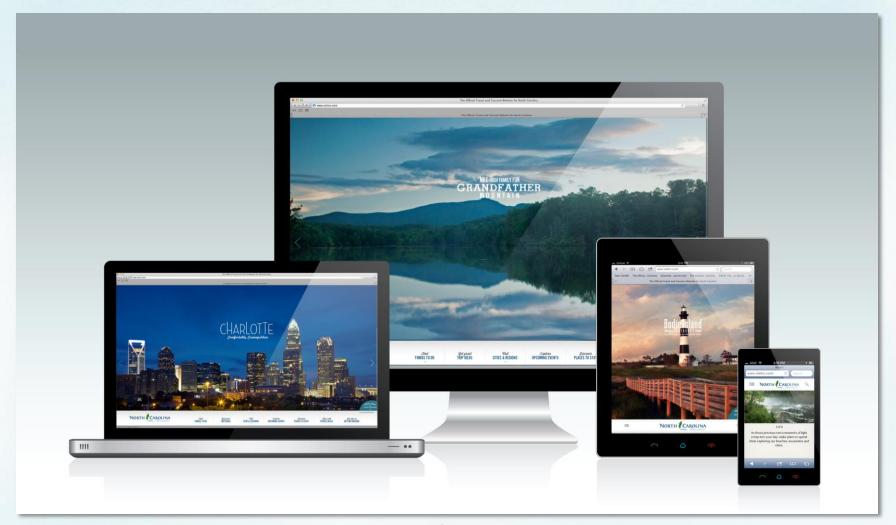
Discover PLACES TO STAY

Save with TRAVEL DEALS

See tips on GETTING AROUND

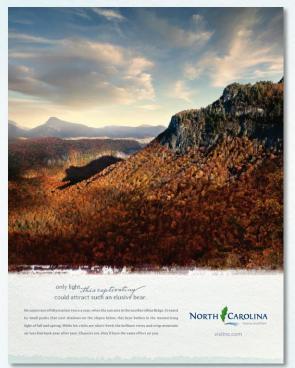


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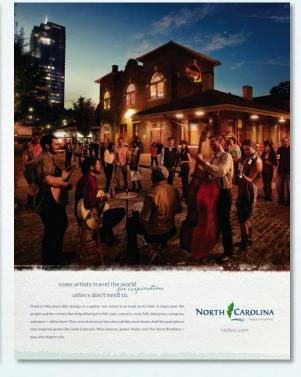




BRAND ADVERTISING









PROJECT 543

Project 543



Search Site

Q



76 View 14,000 years of history in one exhibit



11
Cast your line on the nation's only fly-fishing trail



Hang out with the largest hang gliding school in the world



34
Follow a battle that was a preview of the American Revolution



52 Discover the northernmost home of the American alligator



Tour the site of America's First Gold Rush



93 Stand apart on Eastern America's highest point



Man the guns of the world's greatest sea weapon



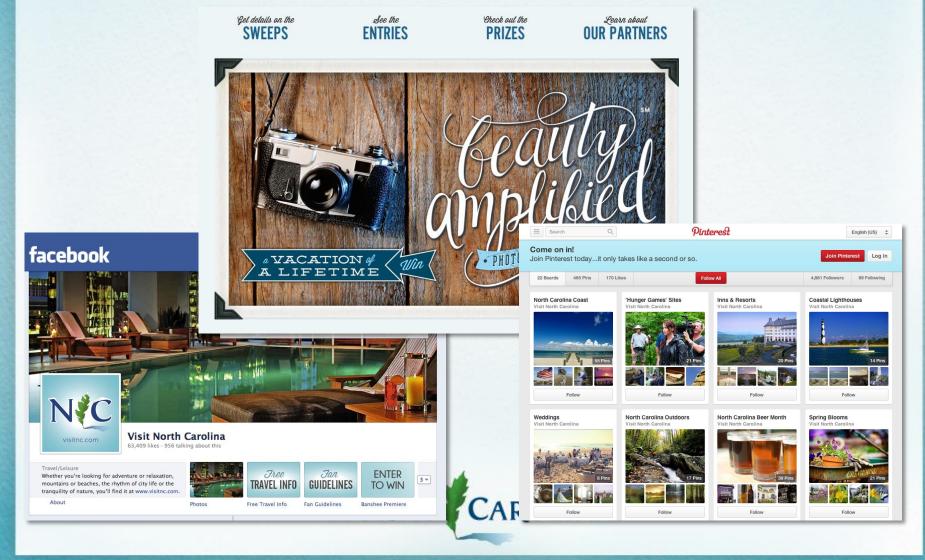




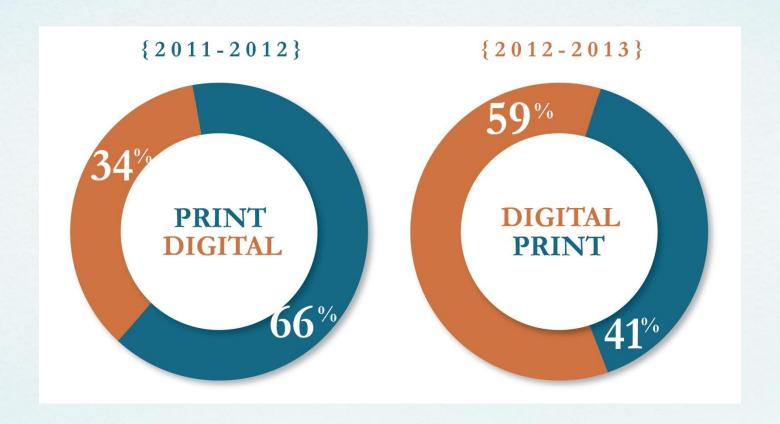




SOCIAL MEDIA



MEDIA STRATEGY





LEVERAGING RESOURCES THROUGH PARTNERSHIPS

Media Spending

Division Media Budget: \$3,380,000

Partner investment: \$2,100,000

Final Budget: \$5,480,000

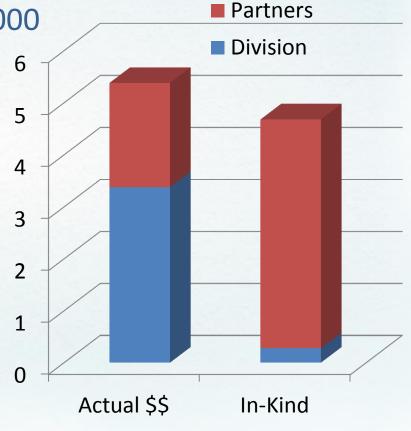
In Kind Media Partners

Division: \$280,000

Media Partners: \$3,391,000

Total Value:

\$9,126,000





pulse*travel*

Laugh all the way to the Banks in North Carolina THE OUTER LIMITS IN THE OUTER LIMITS On The Property of th

By JENNIFER CEASER

HE Outer Banks, a thin strip of barrier islands off the North Carolina coast, is one of those rare places where you can spend the morning on the beach and the afternoon on the sound without having to walk more than a few hundred yards. Which means, if you're feeling terribly Juszy you could sit in one spot and catch both the surnise and the sunset.

But with so much going on in OBX (in local parlance), it'd be a shame to hang out on a deck chair all day. Here are some must-dos in three of the most popular towns: Duck, Kitty Hawk and Manteo.

GET THE DRIFT



BANK ON IT: Waterfront shopping in Duck; the sea is just across from the sound on the Outer Banks (top).

PR WINS

go. On the fancier end, Kimball's Kitchen (sanderlingresort.com), in Duck, offers dreamy sunset views over the Currituck Sound through floor-to-ceiling windows. Chef John Lawrence's menu

Chef John Lawrence's menu is 1 E18 CREDIBLE COMPELLING. COMPE dog fro

TRAVEL

OLIDAYS

Heaven and nature sing

Visit to Biltmore Estate is enchanting.

Decorations embody spirit of Christmas at historic chateau.

By Tracey Teo

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In the cavernous Banquet Hall, bejeweld adies and dapper gentlemen admired the 40-foot-tall Christmas tree – awe inspiring even to those accustomed to having the biggest and best by everything. The Vanderbilt family crest prominently displayed above a trio of Gothic fireplaces imparted the romance of a mearted the romance of a me-



The Biltmore House exterior is featured during Candlelight Christmas Evenings, CONTRIBUTED

IF YOU GO Biltmore Estate 1Lodge St., Asheville, 1 411-3812 www.biltmore



ed in the Chi on the trees, said it's also

The New Hork Times

Y, DECEMBER 22, 2013

travel

HILTENNESSI



City paints new picture

Arts, financia district boom in Charlotte

By Tracey Teo

HARLOTTE, N.C.—
Let's face it. Contonsporary art can
be intimidating.
We've all been
there—starting at a possilarger accelerate with titled
head and lastired beows
thinking. "I just don't get

The McCail Center for Visual Art in downtown Charlotte, (locals call it Uptown) deep creative process. If you want to have what the artist had in misd who shetching a sowding African woman with George Washington Chinging infantilia to bee naked bosom, just and.

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agressive and forward
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South "In the ye.

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the residence peris the country, the Centre has time with an 'nopen door' hree days a work. A without to dutteprograms in trails at clother artists are the constraints.

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Types 1s, Charleste, 1980 Selectic.

Types 1s, Charleste, 1980 Selectic.

The selection of the selection of

first Museum Uptown has in largest show ever, "Inunting the Modeen Worldbecomitive Arts at the worlds Faces 1851-1909" before the Internet and TV, wights fairs were venues



NEWYORKPOST







